

Jodi R. R. Smith has been promoting better behaviors since 1986. Ms. Smith is a dynamic presenter who has worked with organizations, corporations, educational institutions and individuals to increase their social savvy and confidence levels. Ms. Smith's background in motivational psychology and human resources has served to reaffirm her belief that proper manners and etiquette are an essential part of functioning successfully in today's world. Ms. Smith received her Bachelor's Degree in Psychology from the University of Rochester and her Master's Degree in Industrial and Labor Relations from Cornell University. Ms. Smith is a human resources professional and an avid advocate of etiquette.